

MEMORANDUM

**City of Chino
Community Services,
Parks & Recreation Department**

DATE: JANUARY 26, 2026
TO: COMMUNITY SERVICES, PARKS & RECREATION COMMISSION
FROM: TED BISTARKEY, DEPUTY DIRECTOR OF CSPR
JANELL ADAMS, CSPR MANAGER
MAYRA PRATT, CSPR MANAGER
MONICA TIZNADO, CLINICAL PROGRAM MANAGER
SUBJECT: PROGRAMS ACTIVITY REPORT – DECEMBER 2025

cc: File

AFTER SCHOOL PROGRAMS

SOAR and High Five After School Programs

- Participants and staff from all SOAR, High Five, and RAAP sites were hard at work creating this year's "Hollywood Christmas" themed float for the annual Chino Youth Christmas Parade and Fair. Each After School site assisted in creating movie clapboards to represent their site. Participants from all programs were excited to walk along the float in the Parade on December 13.
- SOAR and RAAP sites went on winter break on December 18. High Five concluded on December 19, for the holidays. After School programming resumes for all programs on January 5.



SEASONAL CAMP

Winter Camp

- Winter Camp took place from December 22-January 2, at Monte Vista Park.

- Camp staff led participants in engaging activities throughout the two weeks. Participants enjoyed activities that involved hands on activities, such as making candy cane slime and gingerbread houses.
- Participants also made winter-themed crafts, played games, such as winter Bingo, and created STEM projects, such as snowball shooters and making snowflakes. Other activities included designing New Year's Hats to celebrate 2026, and outdoor team building activities.

CHINO YOUTH MUSEUM

Letter Learners Program

- Sixteen children and family members participated in the interactive storytelling program offered on Thursdays.
- During Letter Learners, staff led children through a "get your wiggles out" activity and guided them in making alphabet Play-Doh letters, letter crafts, story time, and exploring the letters N-P. The program is suitable for toddlers and preschoolers.

Around the World with Crafts Program

- Nineteen children and family members participated in the weekly program on Wednesdays.
- The program ties in crafts from around the world to cultures in the Chino community.
- Families are guided through a different culture each month. December featured crafts from the Jewish culture. Children made a Star of David, Hannukah Q-tip art, and a paper plate Menorah.
- The program is suitable for preschoolers through elementary school.

Santa's Village

- The Chino Youth Museum celebrated the holidays by transforming into Santa's Village on December 13, during the annual Chino Youth Christmas Parade and Fair.
- Activities included a Northpole-style selfie photo station, cookie decorating, ornament making, Santa letters, holiday games and prizes, winter exhibit play, and photos with Santa.
- More than 530 participants attended the free event.
- Two new volunteer partnerships were formed with the Museum. The partnerships included the organizations below:
 - UNICEF Diamond Bar High School and Church of Jesus Christ of Latter-Day Saints.
 - The teen volunteers and missionaries assisted Museum staff with setup, crafts, guiding games, greeting and checking in participants, and clean up at the event.

Parties

- Three private birthday parties were booked. Eighty seven guests attended.
- All party guests explored the Museum's exhibits and played activities.
- Staff led birthday party scavenger hunts and awarded prizes.
- All the families received \$150 worth of free child admission day passes for future use, which were part of the party packages.

Memberships

- One family membership package was sold.

COUNSELING PROGRAMS

Family Counseling

- Human Services provided counseling services to 44 participants for a total of 164 units of service. Counseling services are provided in-person, as well as through telehealth as needed.
- The CDBG program provided counseling services to 12 participants for a total of 36 units of service.

Volunteers

- Human Services had 18 volunteer counseling interns, who logged a total of 774.25 hours.

Annual Holiday Celebration

- On December 8 and 9, Counselors gathered for a festive Cookies and Cocoa event. Counselors were able to drop in and grab a sweet treat and warm drink while celebrating the season and reflect on all their hard work throughout the past year. This was a wonderful opportunity for the team to unwind and enjoy quality time together.

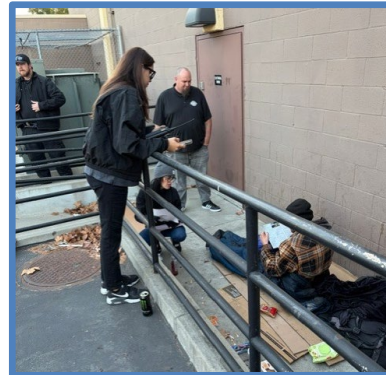


HOMELESS OUTREACH PROGRAM

- The Homeless Outreach Team includes the Community Services, Parks & Recreation Homeless Outreach Coordinator/Assistant Coordinator, along with the Chino Police Department's Quality-of-Life Team. Their work centers on providing street outreach to people experiencing displacement. Staff connects individuals with essential services, including rehab programs, transitional or permanent housing, and family reunification.

The team's goal is to offer comprehensive support and develop personalized case plans that help individuals move toward permanent housing.

- Homeless Outreach provided services to 15 duplicated clients and 11 new clients for a total of 36 units of service.
- On December 16, the first Homeless Resource Day took place in the City of Chino, Montclair, and Upland. The Homeless Outreach Teams from each City, alongside 24-Hour Senior Group Home; Inland Valley Recovery Services, a residential rehabilitation program; and Set Free Church, a 60-day residential program located in Phelan, California, made 25 outreach contacts across the three cities, resulting in six individuals accepting services and resources.



GIVEAWAY EVENTS

Holiday Basket and Gift Giveaway

- In collaboration with community partners, local business, churches, and residents, 471 very excited children received gifts and 130 families received holiday food baskets with sides and a \$20 Walmart Gift card for a Turkey. This would not be possible without the generosity of all our sponsors!





Chino Neighborhood House Christmas Event

- On December 19, Chino Neighborhood House partnered with the City of Chino to host a Christmas event where 389 children, ages 0 through 12, received a big bag of gifts. The Chino Police Officers Association provided hot dogs and Chino Valley Lion's Club handed out soft serve ice cream cones. Santa, Olaf, and Rudolph came to visit for pictures and about a hundred kids went home with a bike or scooter.



HOPE FAMILY RESOURCE CENTER (HOPE)

Case Management

- HOPE enrolled 27 new families into the program. Many of the new referrals included requests for holiday support, rent and utility assistance, and emergency food assistance.
- HOPE referred almost 100 families to receive assistance through the City of Chino holiday giveaways.
- HOPE partnered with the Chino Police Department to support 15 families with Christmas trees, 20 children received personalized sponsorship in partnership with Chino PD and Walmart, and 25 children had the opportunity to "shop with a cop" in partnership with Target on Grand Avenue.
- Other organizations, such as California Institution for Men, Target, In-n-out, California Regional Multiple Listing Service, Columbiettes, Chino Valley Fire Foundation, PakLab Chino, and California School Employees Association assisted 55 families with personalized sponsorship.
- The program also received support in the form of retail and grocery gift cards. These gift cards were provided to families experiencing financial difficulties and homelessness.

- HOPE Case Managers continue to utilize the Coordinated Entry System to get families connected to housing. This process takes months to lead to a successful outcome and requires constant follow-up and communication with both the client and providers. Although funds in the county are available for rapid rehousing, there is a barrier of connecting with landlords willing to accept third party checks, delaying the housing navigation process.
- An unhoused McKinney-Vento family living in their vehicle currently waiting for a landlord to accept rapid rehousing funds was gifted new tires for their vehicle from Valley Christian Church.

CARE Closet

- The CARE Closet provided assistance to 63 individuals. Assistance included 24 children receiving clothing and 15 emergency hygiene bags were distributed. The CARE Closet has served 1,147 individuals so far this school year.
- The CARE Closet received various donations, including stuffed holiday stockings from Cub Scout Pack 220 and Girl Scout Troop 2304. Hygiene supplies were received from Canyon Hills Junior High, Litel Elementary, PakLab Chino, and Bombas, Inc.
- Clothing donations were received from Girl Scout Troop 5844 and Troop 7381, PakLab Chino, and Don Lugo High School. Toys were received from E.J. Marshall Elementary.
- The HOPE program staff are extremely appreciative of the support received through the holiday season. The generosity from the community brightened the season for many.



TYKES

- The program provided 257 services to 157 families, including assisting with application renewal forms for CalFresh and Medi-Cal, kindergarten registration, and childcare referrals.
- Since July, the program has enrolled 12 parents into the Parents as Teachers program, providing them the opportunity to receive one-on-one support from a Case Manager. There are currently eight active participants and four participants have graduated from the program.
- The goal is to have 20 participants complete the Parents as Teachers curriculum by the end of June. The program is currently on track to meet this goal.
- The Case Managers working with the TYKES families continue to encourage parents to take advantage of opportunities for enrichment and social activities by informing

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them of the City of Chino's recreation classes and scholarship opportunities through the Russ Miller Foundation.

POSITIVE ACTION FOR LIFE SUCCESS (PALS)

- Specialists have been working closely with MTSS-B Counselors to begin working on spring caseloads. Specialists are expected to start lessons with the new group of participants in February.

HEALTHY CHINO

- Healthy Chino did not offer Hike the Valley and the Garden Workshops. These programs will resume in January 2026.

Outreach

- Healthy Chino hosted an outreach booth at the YMCA Reindeer Romp on December 6, and Chino Youth Christmas Parade on December 13. Healthy Chino also hosted an outreach booth at the Chino Montessori School Winter Festival on December 19. Participants visited the booth to learn about upcoming Healthy Chino programs and events, made smoothies on the smoothie bike, and spun the prize wheel to win Healthy Chino swag.



CITYWIDE SPECIAL EVENTS

Annual Tree Lighting-Santa's Workshop

- The Tree Lighting Ceremony, "Santa's Workshop" was held on December 6, at the City Hall lawn.
- Approximately 1,200 guests attended the event.
- There were two hours of holiday entertainment on the City Hall stage from 4:00-6:00 p.m. SoCa Arts opened the event with three dance performances followed by a holiday ballerina performance, Christmas Tinker Bell, and Christmas carolers.
- Vendors sold items like tamales, mini donuts, coffee, and various holiday crafts and toys. Chino Valley Fire and CSPR Outreach hosted information booths.
- In-N-Out served free hot cocoa to all attendees.
- Santa's Elf on Stilts returned to interact with attendees throughout the event.
- Santa's Workshop doubled in size this year with a 40x80 foot tent. It offered three free crafts to youth attendees, including Letters to Santa, Home Depot holiday air balloon, and Christmas cookie decorating.

- At 6:00 p.m., Mayor Ulloa led the countdown on stage to a beautiful Christmas tree lighting, followed by walk-through lawn ornaments and snow at the City Hall lawn.
- Santa and Mrs. Claus arrived in a large red sled led by the Mounted Posse, Chino Valley Fire, and Chino PD.
- After their arrival, Santa and Mrs. Claus took pictures with attendees. Mrs. Claus passed out City of Chino holiday books to all children and ornaments to each family.



Chino Youth Christmas Parade and Fair

- The event was held on December 13, from 9:00 a.m.-2:00 p.m.
- Theme: Lights, Camera, Action, A Hollywood Christmas in Chino!
 - 99 entries participated in the Parade, including Mr. and Mrs. Claus.
 - The following Parade entries won the decorating contest:
 - Best Use of Theme: Our Lady of Guadalupe
 - Most Holiday Spirit: Allegiance STEAM Academy Thrive Chino
 - Best Overall: Chino Scouts - Pack 205
- Contest winners were invited to receive their prize at the December 16, City Council meeting.
- Entertainment was held at City Hall from 11:00 a.m.-2:00 p.m. Performances included Halau Na Pua Lehua, Folklor Mexicano Cielo Rojo, Howard Cattle Cheer, City of Chino Tiny Tots, Ontario High School Jazz Band, Eagle Canyon Elementary Choir, and Portuguese Folklorico.
- Six carnival rides were available to the public at no cost from 9:00 a.m.-2:00 p.m.
- The Fair had 99 booths:
 - 75 craft, information, and retail vendors
 - Six cottage and 14 food vendors

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- Four City outreach, partner, and sponsor booths



Holiday Pop-Ups

- The pop-up events kicked off with Elf on the Shelf on December 15, Nightmare Before Christmas on December 19, How the Grinch Stole Christmas on December 22, and ended the holiday season with Mickey and Friends on December 26.
- Throughout the two weeks, over 500 attendees came out to enjoy the live performances, food vendors, and character meet and greets.



Chilly Chino Snow Day

- The event is scheduled for Saturday, January 17, from 4:00-8:00 p.m., at Ayala Park near the Ayala Park Operations Center (golf range).
- Staff has selected and confirmed all food, retail, and information vendors.
- Additional light towers have been ordered.
- Event layout has been finalized.

- Staff schedule has been finalized.
- The snow company contract is final.
- Staff has begun to purchase new event supplies.

CHINO Days

- This event is scheduled for Saturday, April 11, from 2:00-8:00 p.m.; and Sunday, April 12, from 11:00 a.m.-5:00 p.m.
- The committee consists of staff from Community Services, Parks & Recreation.
- The next committee meeting will take place on January 21.
- Layout has been finalized.
- Special Events Permit was submitted.
- Encroachment Right-of-Way Permit was submitted.
- Food and Retail applications were updated and finalized.
- Staff is seeking potential features.

SERVICES OUTREACH

Outreach successfully hosted informational booths at over six community events, reaching more than 2,244 residents. Visitors enjoyed engaging games and prizes, while learning about upcoming City programs, such as the Lunar New Year Celebration, Pee Wee Sports, Winter Camp, and Chilly Chino Snow Day. Winter crafts were offered at several events and participants had the opportunity to design their own ornament to take home.

- Chino Night Market - December 5
- YMCA Reindeer Romp 5K - December 6
- Santa's Workshop - December 6
- Chino Youth Christmas Parade and Fair - December 13
- Neighborhood House Toy Giveaway - December 19
- Adrian's World Santa's Pancake and Pajamas - December 20 (New)



CHINO SWAG

- Chino swag display boxes are placed at five locations throughout the City: Carolyn Owens Community Center (COCC), Ayala Park Operations Center (APOC), Senior Center (SC), Preserve Community Center (PCC), and Neighborhood Activity Center (NAC).

- Swag items include key chains (\$5), men's and women's crewneck t-shirts (\$14-\$19), stickers (\$4), and tumblers (\$9).
- Swag is available for purchase at all City events.



YOUTH SPORTS

- Winter Youth Basketball practices began on December 8, at various locations. League games begin on January 9, at the Neighborhood Activity Center and Preserve Community Center.
- Youth Sports staff continue to prepare for the Chino Valley Youth Track and Field Meet on March 21, at Chino High School.

PEE WEE SPORTS

- Pee Wee Basketball begins on January 10, at the Neighborhood Activity Center.

CHINO BOXING CLUB

- The Chino Youth Boxing Foundation participated in the Chino Youth Christmas Parade on December 13.
- The Chino Youth Boxing Foundation held their annual Christmas Potluck on December 19. The Foundation distributed over 200 gifts to members of the Chino Youth Boxing Club and their siblings. A variety of food and beverages were provided for the families to enjoy.





BATTING CAGES

- Batting Cages remained closed for renovations.

ADULT SPORTS

Men's Basketball

- Men's Basketball fall season concluded with playoffs and championship games on December 14, at the Neighborhood Activity Center. The Saviors won first place for the Recreation Division. Average Joes won first place for the Advanced Division.
- The winter season will begin on January 11, at the Neighborhood Activity Center.



Women's Soccer

- Women's Soccer fall season will end on January 6.
- The winter season will begin on January 13.

SPORTS FIELD RENTALS

- All sports fields were closed for dethatching and overseeding.
- YMCA Reindeer Romp 5K was held on December 6, at Ayala Park.

**NEIGHBORHOOD ACTIVITY CENTER (NAC)****Case Management**

- The Case Manager distributed gifts to 471 children enrolled in the Holiday Giveaway. The distribution took place December 9, 10, 11, 12 and 15, at the Neighborhood Activity Center.
- The Case Manager participated in the Chino Neighborhood House Christmas event and assisted with check-in and distributed toys to children in attendance.
- Rental assistance was provided to a senior who fell behind on their rent due to a significant pay decrease, while working the same number of hours. This impacted their ability to keep up with rent and other bills. This assistance prevented eviction as the holiday season approached. Another senior who had been displaced from a fire earlier this year was approved for rental and utility assistance. This assistance will prevent eviction and kept utilities active during the holiday season. The Case Manager continues to provide support to both clients to ensure their needs are met and they remain stable.
- The Case Manager also assisted other clients with medical insurance navigation services, and job applications and unemployment benefits services. Resources were provided for holiday giveaways, food pantries, and rent and utility assistance.

**NAC Enrichment Classes**

- Enrichment classes at the Neighborhood Activity Center went dark for the month.

CHINO EXPERIENCE TEEN CENTER

Chino Experience Teen Center/Teen Programs Activities

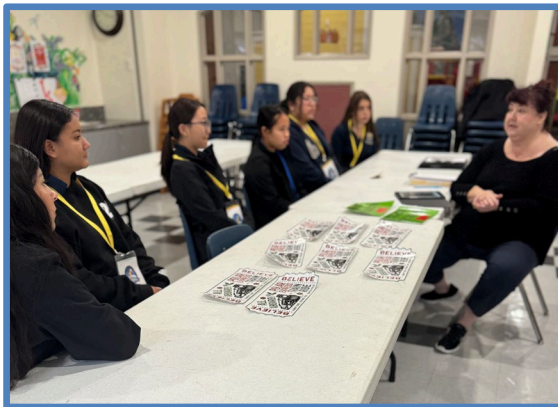
- Before and after school shuttle continues to be offered at Magnolia Jr. High School, Ramona Jr. High School, Briggs 7th and 8th grades, Don Lugo High School, and Chino High School.

Teen Opportunity Program (TOP)

- TOP held their meeting on December 4, in the Council Chambers. There were 24 teens in attendance.
- Teens were able to sign up for the Chino Youth Christmas Parade and Fair, How the Grinch Stole the Preserve, Chilly Chino Snow Day, and Lunar New Year Celebration.

Teen Advisory Committee (TAC)

- TAC members met on December 4, in the Council Chambers.
- Over the course of four weeks, TAC members dedicated their time and assisted in transforming the Chino Youth Museum into Santa's Village as part of their second service project. Work was completed on December 12, to allow the community to enjoy during the Chino Youth Christmas Parade and Fair.
- TAC members participated in Santa's Workshop and the Christmas Parade.
- TAC members celebrated the holiday season with a Christmas Potluck on December 19, at the Chino Experience Teen Center.



MONTE VISTA PARK

Splash Pad

- Splash Pad operates May-October and will reopen on May 23.

OLD SCHOOLHOUSE MUSEUM

- The Museum had 23 visitors for the month.

Exhibits

- Staff prepped displays and gathered supplies to make ice cream for their first pop-up activity in celebration of National Milk Day, which will be held on January 7.
- A new display of old advertisements from the 1880s to the 1960s was made and put in an antique cabinet door.



PRESERVE COMMUNITY CENTER

Programs and Classes

- The Preserve Community Center hosted its annual "How the Grinch Stole the Preserve" event on December 6. Thirty-one participants had fun creating personalized Grinch paintings, enjoyed breakfast, and snapped photos with the Grinch himself!
- The Chino Youth Winter Basketball League began practices on December 8, with games scheduled to begin on January 10.
- Creative Kids continued throughout December with participants building their very own gingerbread houses.





Teen Takeover at Stueve Family Park

- On December 3, CSPR staff met at Stueve Family Park, from 10:00-12:00 p.m., to provide free outdoor programming for 7th and 8th grade students at Legacy Academy and Cal Aero Preserve Academy.
- Participants challenged each other in interactive team games and skill-based relays alongside peers and CSPR staff.

Winter Teen Night at the Homecoming Parkhouse

- On December 23, teens were invited to a free event at the Homecoming Parkhouse from 3:00-5:00 p.m.
- Participants enjoyed making ornaments, decorating cookies, and playing games with peers and CSPR staff.

COMMUNITY SERVICE VOLUNTEER CORP

- Hours tracked were equivalent to \$57,330.54 in volunteer service:
 - Recreation and Social Services: 847.75 hours x \$28.30 Leader pay = \$23,991.33
 - Human Services: 774.25 hours x \$43.06 Counselor II pay = \$33,339.21
- Total volunteer value since July 1, 2025: \$302,913.83
- Recruitment for volunteers took place through the following events and partnership opportunities:
 - Human Services
 - Jotform.com
 - How the Grinch Stole the Preserve
 - Chino's Youth Christmas Parade and Fair
 - Santa's Village
- Volunteer recruitment continues for the following upcoming events:
 - Senior Center
 - Enrichment Classes
 - Chilly Chino Snow Day
 - Lunar New Year Celebration
 - Chino Youth Museum Dairyaire 5K

SENIOR CENTER

Transportation Services

- The Get S.M.A.R.T. program provided 541 transportation trips to 70 participants for different services, including Senior Center activities, doctor appointments, grocery stores, banks, and post office. There were 8 new participants.
- A holiday shopping trip to Walmart on December 19, with 13 participants.
- Transportation to the Breakfast Club on December 10, with 11 participants who enjoyed dining at Andy's. Free transportation is provided to a local restaurant once a month.
- Transportation to the Boys Republic on December 3; 12 participants enjoyed a private tour of the Della Robbia Wreath Production.
- Transportation to Chino Town Square for 17 participants on December 9. They were able to shop for Christmas gifts.



Special Events

- On December 5, the Center hosted the annual Christmas Luncheon in partnership with Family Service Association (FSA) and Chino Valley Fire District. A warm, delicious holiday meal was served to 269 participants. The Chino Valley Fire District provided raffle prizes.



- On December 13, the Chino Senior Citizen's Club hosted a Christmas musical performance by the Senior Chino Choir. Seventy-One participants enjoyed the performance.

Case Management

- The Aging Services Coordinator provided services to 25 participants for a total of 94 units of services. The Aging Services Coordinator worked with various participants for applications for utility and rental assistance. Direct services included low-income housing lists, Medi-Cal applications, and Cal-Fresh applications. Resources and referrals were provided to 16 participants.

Success Story

- The Aging Services Coordinator was able to assist a participant who was seeking rental assistance. The participant was on disability, but it ended in November. The Aging Services Coordinator was able to collect items to process an application through the City of Chino Rental Assistance Program. The participant was approved for assistance.

Social Services

- On December 4 and 18, HICAP provided information on Medicare. There were three participants.
- On December 15, Feeding America distributed 275 boxes to participants.

Workshops and Support Groups

- On December 1, Elidia Diaz from West End Counseling provided a workshop on how to release stress by providing a holiday coloring card. There were 12 participants.

Holiday Food Baskets

- On December 11, the Senior Center provided holiday food baskets to 50 participants.



Joy to a Senior

- On December 18, the Senior Center provided Christmas gifts through the Joy to a Senior program to participants over the age of 50. Participants were referred by senior housing, FSA, Aging Next, transportation program, and case management. A sponsor donated a photobooth and cookies to add to the festivities. There were 102 participants.



RECREATION CLASSES / CONTRACT CLASSES

Class Highlights

- Karate classes experienced strong participation in December, with 50 enrollments across seven classes, reflecting continued community interest and engagement.
- Ice skating classes for ages 3-14 successfully enrolled 19 participants for the upcoming eight-week session.
- Mat Pilates classes took place through the Monday before Christmas, supporting consistency and participant dedication.



TINY TOTS

Tiny Tots

- Participants in the Tiny Tot Fall II program rehearsed holiday music for the 2025 Chino Youth Christmas Parade and Fair, where they performed “Jingle Bells” and “The Happiest Christmas Tree” for spectators and family members.
- The Tiny Tots program hosted its Little Elves activity, where participants created Christmas crafts, played fun games like “Pin the Heart on the Grinch,” enjoyed a visit from Santa, and shared their Christmas wish lists.



RECOMMENDATION

For Commission information.