

**MEMORANDUM**  
**City of Chino**  
**Community Services,**  
**Parks & Recreation Department**

**DATE:** FEBRUARY 23, 2026  
**TO:** COMMUNITY SERVICES, PARKS & RECREATION COMMISSION  
**FROM:** TED BISTARKEY, DEPUTY DIRECTOR OF CSPR  
JANELL ADAMS, CSPR MANAGER  
MAYRA PRATT, CSPR MANAGER  
MONICA TIZNADO, CLINICAL PROGRAM MANAGER  
**SUBJECT:** PROGRAMS ACTIVITY REPORT – JANUARY 2026

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**cc:** File

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**AFTER SCHOOL PROGRAMS**

- Participants from all SOAR and High Five sites engaged in a four-week winter curriculum featuring arctic animals, snow-themed activities, and discussing Martin Luther King Jr. The curriculum promoted hands-on learning, including creative arts, physical education, and seasonal activities.
- SOAR, RAAP, and High Five sites have been working with their students to select a project submission for the upcoming Pomona Fairplex Agriculture Fair held in May.



**CHINO YOUTH MUSEUM**

**Letter Learners Program**

- Forty-two children and family members participated in the interactive storytelling program offered on Thursdays.
- During Letter Learners, staff led children through a “get your wiggles out” activity and guided them in making alphabet Play-Doh letters, letter crafts, story time, and exploring the letters Q-T. The program is suitable for toddlers and preschoolers.

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### **Around the World with Crafts Program**

- Thirty-six children and family members participated in the weekly program on Wednesdays.
- The program ties in crafts from around the world to cultures in the Chino community.
- Families are guided through a different culture each month. January featured crafts from India. Children made a henna handprint, paper lotus flower, mandal, and a lamp.
- The program is suitable for preschoolers through elementary school.

### **First Friday CYM Lab Water Edition**

- The new First Friday CYM Lab Water Edition started January 2, from 3:00-5:00 p.m., with 120 participants. The free lab program featured a STEAM experiment focused on water buoyancy, density, and emphasizing the value of water.
- The new water-based program was sponsored by the Metropolitan Water District of Southern California.

### **Tours**

- One private tour was booked by Grace Miller Elementary School. Twenty adults and sixty children attended.
- One public tour was booked by Rowland Adult Community Education. Seven adults and five children participated.
- Staff led both groups on an educational, historical tour through the Museum, guided children in making butter or crafts, and encouraged all guests to play and explore the eight hands-on exhibits that resemble a small town.

### **Memberships**

- Eight family membership packages were sold.

### **Google Business Reviews**

- The Chino Youth Museum received two five-star reviews from visiting guests in January.
  - One mother said she came with her son for a field trip. She said, “he had a blast. He loved the police motorcycle. It felt really safe and clean. The staff was very friendly! Definitely will be back with my other children!”
  - Another parent said the Museum was “fun for the kids, a great place to get the kids out of the house to play with educational toys and activities indoors. [It’s] priced great.”

## **COUNSELING PROGRAMS**

### **Family Counseling**

- Human Services provided counseling services to 53 participants for a total of 122 units of service. Counseling services are provided in-person, as well as through telehealth.
- The CDBG program provided counseling services to 12 participants for a total of 52 units of service.

### **Volunteers**

- Human Services had 21 volunteer interns, who logged a total of 953 hours.

### **Chino Hills and Chino Valley Unified School District (CVUSD) Reports**

- On January 31, the bi-annual report was submitted to the City of Chino Hills and Chino Valley Unified School District (CVUSD). This report provides a summary of the services Human Services provided to students within the City of Chino Hills and CVUSD. Included in the report are the number of participants and units of service provided to students in the following programs:
  - HOPE Family Resource Center
  - Teen Counseling
  - Youth Counseling
  - CARE (Children Academic Recovery Education) Case Management and Counseling

### **Staff Training**

- On January 5, five new Counselors began their internship and attended a two-part training. The first was on *Month-End Paperwork*, where they learned how to complete and submit the month-end paperwork for administrative purposes. The second part focused on *How to Make Best Use of Supervision*, where they learned techniques on maximizing their supervision time.
- On January 7, Counselors attended another training titled *Record Keeping*. The goal of this training was to help establish standards for best practices in the areas of clinical note writing and file preparation. Additionally, Counselors attended *Using Creativity to Promote Therapeutic Alliance with Clients/Child Abuse Reporting* taught by a Human Services Counselor III. During the first workshop, the Counselors learned creative ways to build rapport with their school-based clients, and when/how to report child abuse.
- On January 8, Counselors were trained on *Crisis Management/Suicide Prevention*, which focused on the policies and procedures regarding crisis management, which will assist in their ability to support their clients. In the afternoon, all new and current Counselors attended a mid-year all-staff training, where the entire team met to introduce the new members to the team, review additional mental health programs offered locally, and receive further details about the Counseling program.
- On January 27, one intern was onboarded as a bachelor-level intern to begin their volunteer hours to complete their bachelor's degree. This intern will be completing their hours over the spring semester assisting in Case Management, where they will gain valuable hands-on experience throughout their internship.
- On January 23, Interviews for Counselor II positions were conducted by a panel that included the Clinical Program Manager, CSPR Supervisor, and a Licensed Marriage and Family Therapist. Three candidates were selected and are moving forward in the hiring process.

### **CDBG Public Service Application Presentation**

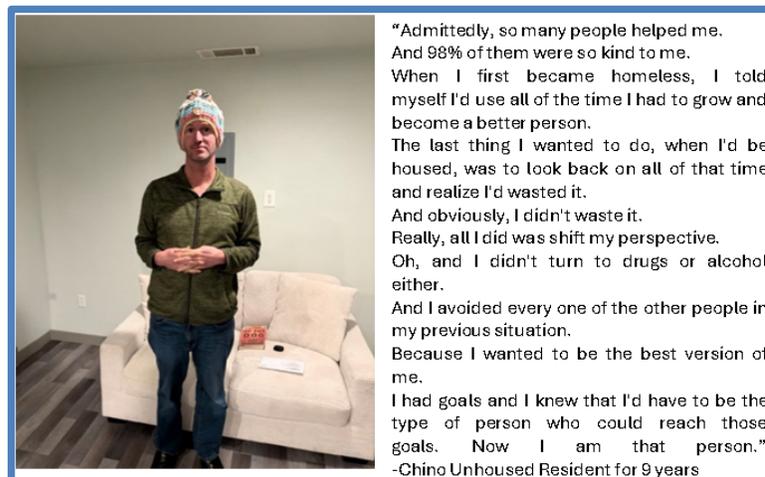
- On January 26, Human Services Clinical Program Manager and Supervisor attended the 2025-2026 CDBG Public Service Application Presentations during the Community Services, Parks & Recreation Commission Meeting. During this meeting, the program Supervisor outlined the Human Services Counseling program and provided data on the number of participants served and total units of service provided through CDBG funding during the previous year.

## HOMELESS OUTREACH PROGRAM

- The Homeless Outreach Team is comprised of the Community Services, Parks & Recreation Homeless Outreach Coordinator/Assistant Coordinator and Chino Police Department Quality-of-Life Team. The team focuses on providing street outreach to individuals who are displaced. Staff provides direct resources to services, such as rehab centers, transitional housing, permanent housing, or family reunification. The goal of the team is to provide individuals with wraparound services and create a case plan with goals to obtain permanent housing.
- Homeless Outreach provided services to 18 duplicated clients and 15 new clients for a total of 67 units of service. Two clients exited the streets.
- The 2026 Point-in-Time Homeless Count was successful. A team of 14 CSPR employees and Quality-of-Life Officers started the count at 6:00 a.m., and concluded at approximately 10:00 a.m. The County provided bags with some hygiene items. The City of Chino, in partnership with the Kiwanis Club of Chino and Alberto's Mexican Food, provided the additional hygiene items, beanies, socks, gloves, \$10 gift card for fast food, water, and bean and cheese burritos. The informal count was 27 people.

### Success Stories

- An individual, a 37-year-old woman, relocated across states for an online relationship and later experienced domestic violence and human trafficking. Outreach staff provided temporary safety and contacted more than 20 programs, all of which were full. Law enforcement partners ensured her immediate safety with a hotel stay. The continued collaboration resulted in placement at a women's program. The individual is now safely housed and receiving supportive services to rebuild stability.
- An individual experiencing homelessness in Chino since 2017 was engaged by the City's Homeless Outreach Team beginning in January 2024. Throughout 2024 and 2025, staff provided ongoing support, including transportation, food, clothing, sleeping bags, and hygiene items, while advocating for long-term housing solutions. In the middle of 2025, access to the Homeless Management Information System enabled staff to secure a permanent supportive housing match. The individual was successfully housed in January 2026, and is now safely residing in permanent housing in Redlands, demonstrating the effectiveness of sustained outreach and coordinated services.



## GIVEAWAY EVENTS

### Back-to-School Event

- Planning for the Back-to-School event, scheduled for Saturday, July 26, is underway. The flyer and sponsor forms are being routed. Event registration dates are Tuesday, June 17, from 8:00 a.m. to 1:00 p.m., and Wednesday, June 18, from 11:00 a.m. to 6:00 p.m., at the Neighborhood Activity Center. This event hopes to provide 500 backpacks with school supplies for CVUSD students, Kindergarten through 12th grade, most in need.

## HOPE FAMILY RESOURCE CENTER (HOPE)

### Case Management

- HOPE enrolled 49 new families to receive case management support resulting in 697 services delivered.
- Case Managers referred four families through the Coordinated Entry System (CES). These four families are currently living out of their vehicles and motels when funds allow. To be referred, Case Managers must collect copies of vital documents of all members of the family, as well as proof of income or county benefits, and they must verify homelessness. Once these forms are collected, the Case Manager completes a CES referral form giving background on the family and information about efforts made toward other housing providers. The Coordinator or Case Manager then attends a Case Conference meeting, which occurs every two to four weeks to advocate for the client.
- As program staff learn more about how to navigate the CES process, housing connections become more attainable. However, it is apparent that there are more resources for individuals than there are for homeless families, making it challenging to keep their spirits up through a process that can take months to be successful.
- The program continues to receive requests for rent and utility assistance. Case Managers are currently working with six families to complete their applications.

### CARE Closet

- The CARE Closet served 94 individuals, including 34 children receiving clothing and 21 hygiene bags.
- The CARE Closet continues to receive support from local schools and community members as they collect clothing to donate to the CARE Closet.

## TYKES

- The TYKES program provided a total of 179 services to 62 families with a child 0 to 5 years old.
- Families are seeking assistance with school enrollment, childcare information, and one-on-one support through the Parents as Teachers program.
- Currently, there have been 14 children and 13 parents who have received support through the Parents as Teachers program. The goal is to have a total of 17 parents complete the program to meet the requirements of the grant.

**POSITIVE ACTION FOR LIFE SUCCESS (PALS)**

- PALS Specialists have begun receiving caseloads for the spring session and anticipate starting the end of February.

**HEALTHY CHINO****Hike the Valley**

- Hike the Valley took place on January 3, at Sturtevant Falls Trail in Sierra Madre. Participants enjoyed a three-mile hike to a waterfall. Once the hike concluded, hikers enjoyed healthy snacks.

**Garden Workshop**

- Healthy Chino hosted a Community Garden Workshop on January 17. The workshop's topic was "Growing Indoor Plants," and was led by a San Bernardino County Master Gardener. Participants learned how to successfully grow and maintain plants inside their homes.

**Children's Discovery Workshop**

- The Children's Discovery Workshop took place on January 17. The workshop's topic was "Flower Power." At the workshop, participants made and decorated their own flowers to take home.



## Health Workshops

- In collaboration with Inland Empire Health Plan (IEHP), Healthy Chino hosted Health Workshops on January 14, 21, and 28 at the Senior Center. The topic was “Diabetes Management: Diabetes Among Friends.” Participants learned about diabetes and techniques to manage symptoms.



## Outreach

- Healthy Chino hosted an Outreach Booth at the Lunar New Year Celebration on January 31 and February 1. Participants who visited the booth learned about upcoming Healthy Chino programs, workshops, and events.

## CITYWIDE SPECIAL EVENTS

### Chilly Chino Snow Day

- Chilly Chino Snow Day was held on January 17, at Ruben S. Ayala Park.
- Over 700 registered participants attended the event.
- The event featured 180 tons of snow, showcasing two large sledding hills, each with five individual sledding lanes, and a 125'x75' foot snow play area.
- This year, the snow event was moved to the evening to help prevent the ice melting so quickly.
- Seven light towers and decorative lighting were brought in to illuminate the golf range.
- Participants registered for one of three one-hour snow play time slots, with the first session beginning at 4:00 p.m., and the last session ending at 8:00 p.m.
- The event hosted eight food vendors and seven retail and information vendors.
- The vendor area was open to the public throughout the duration of the event.



### **Lunar New Year Celebration**

- New this year, CPRS partnered with California Culture Festival in hosting the Year of the Horse at the first annual Lunar New Year Celebration on Saturday, January 31, from 11:00 a.m. to 8:00 p.m.; and Sunday, February 1, from 11:00 a.m. to 7:00 p.m., at the Chino Civic Center.
- Chino's free, two-day Lunar New Year celebration featured a vibrant lineup of activities and performances honoring traditions from across Asia.
- Festival performances included a captivating lion and dragon dance, acrobatic acts, and music and dance showcases ranging from traditional Chinese folk performances to K-Pop.
- The event also featured a variety of gourmet street food offerings, including dumplings, skewers, desserts, unique fusion treats, and a lively artisan marketplace showcasing handcrafted art, jewelry, calligraphy, and festive Lunar New Year souvenirs created by local artists.
- Families were encouraged to visit the Family Fun Zone, which included inflatables and creative workshops for children of all ages.



### CHINO Days

- CHINO Days is scheduled for April 11, from 2:00-8:00 p.m.; and April 12, from 11:00 a.m.-5:00 p.m.
- Headliner bands have been approved and contracts are being prepared.
- Saturday headliner is “The Pistol Blonde” (country music) and Sunday headliner is “Soto Band” (Latin music).
- Contract vendors are being researched for character appearances and entertainment.
- Staff is seeking displays and features.
- Staff is seeking retail and food vendors, and applications are available on the City of Chino website.
- Local entertainment is being recruited to perform throughout the event.
- The Art Contest submission flyer has been sent to local schools and is available on the City of Chino website.
- Event flyer is finalized and has been distributed to all City facilities.
- The next committee meeting will take place on February 17.

### Chino Corporate Challenge

- Chino Corporate Challenge is scheduled for May 2-15.
- Opening Day kick-off will be held on May 2, at Ayala Park.
- Events will take place at various locations throughout the Chino Valley.
- Registration forms are updated and routed for approval.
- Calendar of events has been updated.
- Staff is working on reserving all facilities.
- Vendors have been contacted for quotes.
- Staff is contacting local businesses for sponsorships.
- Staff is recruiting teams to participate.
- Corporate Challenge website is being updated daily.
- Staff is taking inventory of event equipment to update and replace any current, worn-out equipment.
- The first Team Coordinators’ meeting will take place on February 18, from 4:30-5:30 p.m., at the Carolyn Owens Community Center.

### SERVICES OUTREACH

- Outreach successfully hosted informational booths at two community events, reaching more than 947 residents. Visitors enjoyed interactive games and prizes, while learning

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about upcoming City programs, including the DairyAire 5K & Fairytale Fun Run, Spring Camp, CHINO Days, and Chino Valley Youth Track and Field Meet event. A new event this year included the Lunar New Year Celebration. Outreach staff distributed stickers in honor of the Year of the Horse.

- Chilly Snow Day Chino
- Lunar New Year Celebration (New)



### CHINO SWAG

- “Chino Swag” merchandise encourages Chino pride.
- Swag items include key chains (\$4), tumblers (\$9), men’s and women’s gray t-shirts (\$14-\$16), and black t-shirts (\$16-\$18).
- Swag can be purchased at the Carolyn Owens Community Center (COCC), Neighborhood Activity Center (NAC), Ayala Park Operations Center (APOC), Senior Center, and Preserve Community Center (PCC).
- SWAG is available for purchases at all cities of Chino events.

### YOUTH SPORTS

- Winter Youth Basketball games began on January 9, at the Neighborhood Activity Center and Preserve Community Center. Picture Day was held before games on January 23 and 24. All games played on January 30 and 31 were enforced as “Silent Games,” with the purpose of allowing youth participants to play and have fun without added pressure from parents and coaches.
- Youth Sports staff continue to prepare for the Chino Valley Youth Track & Field Meet. The second mandatory Coaches’ Meeting was held on January 22, at the Neighborhood Activity Center.

### PEE WEE SPORTS

- Pee Wee Basketball started on January 10, at the Neighborhood Activity Center. Participants began learning the fundamentals of dribbling, passing, and shooting. At the end of the class, staff coaches led a game of red-light/green-light to teach participants how to dribble in place and while moving.

## CHINO BOXING CLUB

- Raul Beltran Jr. was selected as the Boxer of the Month for January.



## BATTING CAGES

- Batting Cages remain closed for renovations.

## ADULT SPORTS

### Men's Basketball

- Men's Basketball winter season began on January 11, at the Neighborhood Activity Center. There are currently 12 teams competing in the Recreation Division and 8 teams competing in the Advanced Division.

### Women's Soccer

- Women's Soccer fall season concluded on January 6. Crush finished in first place and Re-United finished in second place.
- Women's Soccer winter season began on January 13, at Ruben S. Ayala Park. There are currently eight teams competing in the Lower division.

## SPORTS FIELD RENTALS

- Athletic fields reopened on January 20, after annual winter maintenance.
- AYSO held a tournament on January 24-25, at Ayala Park.

## NEIGHBORHOOD ACTIVITY CENTER (NAC)

### Case Management

- The Case Manager participated in the Point-In-Time Count on January 22.
- The Case Manager continued to provide ongoing support to clients, including assistance with job searches and employment applications. Two hygiene bags were distributed to clients in need.
- Critical housing assistance was provided to a client facing eviction after exhausting disability benefits due to health issues. Through the Emergency Housing Assistance

Program, the client was approved for rental assistance, successfully preventing eviction. Ongoing case management support continues to promote long-term housing and financial stability.

### **NAC Enrichment Classes**

- Enrichment classes at the Neighborhood Activity Center went dark in January.

## **CHINO EXPERIENCE TEEN CENTER**

### **Chino Experience Teen Center/Teen Programs Activities**

- Participants engaged in hands-on cooking activities that introduced them to basic kitchen skills and meal preparation. Teens prepared bagel pizzas and Chicken Fettuccine Alfredo as part of January's food activities.
- Participants practiced safe food-handling techniques, including dicing and cooking chicken on the stovetop, boiling pasta, and assembling ingredients. They also gained experience using kitchen appliances by baking pizzas in the oven. These activities supported the development of practical life skills, teamwork, and confidence in the kitchen.



### **Teen Opportunity Program (TOP)**

- The TOP meeting was conducted on January 8. There were 25 teens in attendance. Teens were able to sign up for volunteer opportunities, such as Pee Wee Basketball, Youth Basketball, Chilly Chino, Lunar New Year Celebration, Enrichment Classes, and the DairyAire 5K & Fairytale Fun Run.

### **Teen Advisory Committee (TAC)**

- The TAC meeting was conducted on January 8, in the Council Chambers.
- TAC members completed their third service project, the Teen Center Beautification Project. Members assisted with planting flowers and adding mulch in planters surrounding the Teen Center.



**MONTE VISTA PARK**

**Splash Pad**

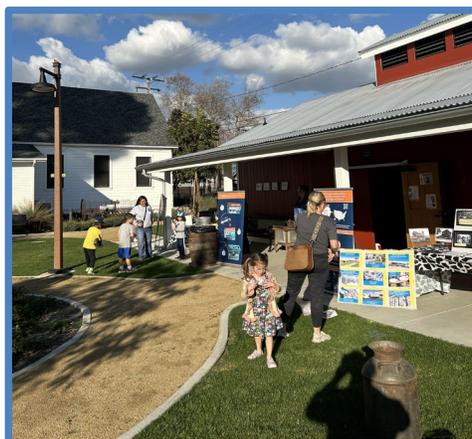
- Splash Pad operates May-October.

**OLD SCHOOLHOUSE MUSEUM**

- The Museum had 40 visitors.

**Exhibits**

- The first pop-up event was held on January 7, which celebrated National Milk Day. Participants were able to make their own ice cream and celebrate the role milk played in Chino’s history. There were 12 participants.
- Staff started to prepare for next month’s February pop-up event, which will celebrate Malt Shop Day with a Valentine’s twist to showcase what Chino diners were like in the 1950s.
- Staff received some local yearbooks, including ones from 1936 and 1973. The one from 1973 was from Don Lugo High School and was printed the first year the school was open.





## PRESERVE COMMUNITY CENTER

### Programs and Classes

- The Preserve Community Center did not offer Enrichment Classes in January. Classes will return on February 3.
- Chino Youth Basketball Winter League season was in full swing with practices running Monday through Thursday, and games on Fridays and Saturdays.

## COMMUNITY SERVICE VOLUNTEER CORP

- Hours tracked were equivalent to \$70,738.45 in volunteer service:
  - Recreation and Social Services: 1,049.55 hours x \$28.30 Leader pay = \$29,702.27
  - Human Services: 953.00 hours x \$43.06 Counselor II pay = \$41,036.18
- Total volunteer value since July 1, 2025: \$373,652.27
- Recruitment for volunteers took place through the following events and partnership opportunities:
  - Human Services
  - Jotform.com
  - Chilly Chino Snow Day
  - Lunar New Year Celebration
- Volunteer recruitment continues for the following upcoming events:
  - Senior Center
  - Enrichment Classes
  - Chino Youth Museum DairyAire 5K & Fairytale Fun Run
  - Ball N' Brunch
  - Chino Valley Youth Track and Field Meet
  - Healthy Family Day

## SENIOR CENTER

### Transportation Services

- The Get S.M.A.R.T. program provided 420 transportation trips to 69 participants for different services, including to the Senior Center for activities, doctor appointments, grocery stores, banks, and post office. There were 8 new registered participants.
- The Get S.M.A.R.T. program Breakfast Club took place on January 2, with 3 participants who enjoyed Tom's Burgers. Free transportation is provided to a local restaurant once

a month.

- The Get S.M.A.R.T. program special trip to Walmart took place on January 16, with 22 participants.

### **Excursions, Trips and Tours**

- Fourteen participants enjoyed a trip to the Huntington Library, Art Museum, and Botanical Gardens in San Marino. Participants explored the impressive gardens and artwork from various periods and cultures.
- Eighteen participants enjoyed a trip to Yaamava' Casino in San Bernardino. Participants enjoyed their favorite games and a variety of restaurants.



### **Class Highlights**

- Door Décor and More took place on January 26, with 11 participants. Participants painted a heart door hanger. Next month's theme is "St. Patrick's Day" and will take place on February 23.



### Case Management

- The Aging Services Coordinator provided services to 42 participants for a total of 140 units of service. The Aging Services Coordinator worked with various participants for applications for utility and rental assistance. Direct services included low-income housing lists, Medi-Cal applications, and Cal-Fresh applications. Sixty nine resources and referrals were provided to participants throughout the month.
- Success Story: The Aging Services Coordinator assisted a participant who was seeking assistance in setting up phone services. The participant was limited on driving and wanted to set up food delivery services on smartphone. The Aging Services Coordinator was able to set up service on a new phone so participant could receive food at home.

### Social Services

- On January 8 and 25, HICAP provided free non-biased information for Medicare. There were five participants.
- On January 14, the Department of Aging and Adult services distributed 80 bus passes to participants over the age of 60.
- On January 22, Feeding America distributed 225 boxes to participants.
- On January 26, Inland Counties Legal Services provided free legal aid. There were three participants.

### Workshops and Support Groups

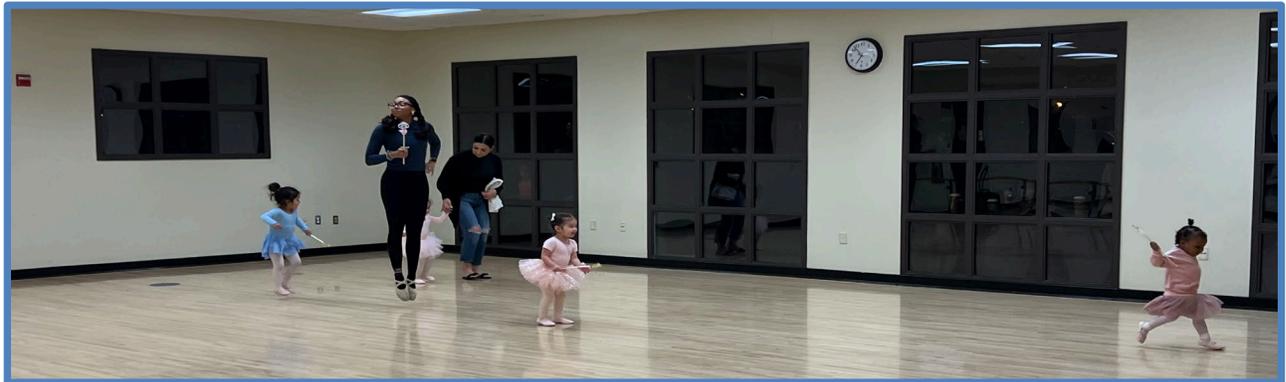
- On January 5, Elidia Diaz from West End Counseling provided a workshop on the importance of social connections. There were 10 participants.
- On January 15, Monica Melara from WelBe Health conducted a Lunch and Learn about Medicare services. There were 40 participants.
- On January 21, Dana Lewis from Innovage conducted a Lunch and Learn about all the resources Innovage offers. There were 32 participants.
- On January 27 and 28, AARP provided a safety driver's course. There were three participants.

## RECREATION CLASSES / CONTRACT CLASSES

### Class Highlights

- SoCa Arts kicked off the new year by adding an additional day of classes on Mondays. These offerings included Ballet Princess and Hip-Hop Tumble.

- Karate classes averaged 41 participants with strong retention from returning participants and a handful of new enrollments.
- The current yoga instructor has launched a new program, *Meditation for All*, which will run for a six-week session.



## TINY TOTS

### Tiny Tots

- The Tiny Tots program focused on dental health. Participants read books about the Tooth Fairy, practiced fine motor skills by brushing toy teeth with toothbrushes, and learned an important life skill. Teachers also incorporated letter recognition activities into the dental health curriculum.
- Participants embraced the winter season by making pretend snow, which supported the development of fine motor and sensory skills. They also learned about winter and explored animals that thrive in cold environments, such as polar bears.



**RECOMMENDATION**  
For Commission information.